

Livesexroom.com PRIVACY POLICY

When you use these services, you will share some personal data with us. Because we want you to enjoy our services in a peaceful and trustworthy way, please be assured that we are fully dedicated to the protection of your personal data.

This Privacy Policy describes how we collect, use, share, and store the personal data of customers to our site.

Please read this Privacy Policy carefully. By using the Livesexroom website or any of our services you agree that the Terms and Conditions, including this Privacy Policy, forms a binding legal contract with you.

In order to subscribe at Livesexroom.com it is mandatory to be at least 18 years old or 21 in some regions, in compliance with the local regulations applicable to the customer.

By registering on Livesexroom.com and by accepting this agreement, the customer hereby expressly consents to the supply of services from this website. The present agreement shall be effective as from the date when the customer registers on Livesexroom.com and accepts this agreement and shall remain in force until duly terminated by either party in full compliance with the terms and conditions expressly set forth in this agreement.

We collect, use, share, transfer, and store different types of your personal data as a result of your visit of and/or use of our services on our site.

The personal data we collect includes the following categories of data:

Personal Data You Provide

Profile information

When you create an account on our site, we require important details including:

an email address

a username

a password

Purchasing credits

When you purchase credits to participate on our site, depending on the payment method you choose, we may collect and process your identification information (full name, country, ZIP code) and payment information. As regards your payment information, note that we only store the last four digits of your payment card number and the expiration year/month.

Billing Support & Customer Support

We collect all information you choose to share with our Billing & Customer Support Teams, like:

your personal e-mail

your comments or opinions about a couples

your conversations with the Support Team

More generally, when you communicate with us in any other way, we will collect whatever information you choose to provide.

We collect and process certain information about you when you are using our services and our site.

We collect information about your activity on our site and about how you interact with the features of our site.

We collect, for example: the time spent in private chat, who are the couples you watched; we also collect, any information you communicate to and/or share with couples on the site, such as the messages you send in private chat or during live shows.

In case you turn on your camera or microphone in private chat, we never record or keep in any way your camera feed or audio. We also do not allow couples to record or capture your camera or audio feeds during private shows.

We automatically collect log data and information from or about your computer, phone, or other devices you use to access our site. This includes:

IP address

date and time you logged into your account

pages viewed

Features used

the hardware, software or internet browser used

operating system / application version used

language settings

identifiers associated with cookies or other technologies that may uniquely identify your device or

If you are using a mobile device, we might also collect:

data that identifies your mobile device

device-specific settings and characteristics

location details

We collect publicly available information about you only when it is necessary to prevent fraud and illegal activities on our site (e.g., when we suspect that you are using a false or stolen credit card).

This information is always associated or combined with the data we collect through our site to finalize our investigation before reporting any fraud and illegal activities to authorities.

We use the information we collect for the following purposes:

Account Activation: We primarily use the personal data you give us when creating your online account to open and administer this account. The account then allows you to use features, buy credits and benefit from our free and paid services. Your account will also allow you to exercise control over your personal data. Through your account, you can manage your purchases and manage your profile and account settings. We process this information to perform the contract that we have with you and to provide you with the services you request. If you fail to provide the minimum details required, we will not be able to create an account and allow you to use the services.

By sharing your personal details with our Customer Support Teams, we will be able to provide you with your answers, and any help you may require, more efficiently. All your communications with our Customer Support Teams and any information you provide, are stored and reviewed so that we may respond to your request. This way we can also ensure the full compliance of all users with our Terms and Conditions. Please note that Customer Support Team will use various means to contact to inform you of any changes regarding our site or announcements relating your membership.

Payment

We use your identification data and payment information to process transactions. Please note that depending on the payment method you choose, your payment will be processed by affiliates of our group or third party payment processors/service providers. The use of your personal data is strictly necessary in this instance in order to execute any payments and provide you with the credits or services you have purchased.

When using the site's "free chat" area, other customers of our site will see your username and the messages you write. This information is not personal data, as the other customers will not be able to identify you from this information. We therefore would remind you not to use a username that contains any personal information (your real name) or anything that would allow another user to identify you. In the event you choose a username which will lead to your identification, please note that you are fully responsible for this action and we cannot be held responsible for any identification made by another customer.

When you purchase credits, depending on your choice of payment method, a third party bank or a payment processor may process your payment. If this is the case, you may need to share personal data with them in order to complete the transaction. We may share information with relevant financial institutions, if we consider it strictly necessary for fraud detection and prevention purposes. To the extent permitted by applicable laws, we may also share information with law

enforcement agencies or authorities, if such disclose is reasonably necessary for the following: to respond to information requests for fraud investigations and other alleged illegal activities.

We may amend this Privacy Policy to reflect changes to our services and the way we are handling your personal data. If we make any important changes, we will let you know contact you directly, using email. The changes will be applicable from the time they are published on our site.